

## Frequently Asked Questions:

### 1) How do I finish setting up the wireless connection?

To finish the wireless connection set up, select Settings, then Network from the Net2Vu Menu and run the wireless wizard.

### 2) Is WPA / WEP security supported for wireless connections?

Yes! WPA / WEP security is supported.

### 3) Is there a subscription fee for using Net2Vu?

Some fees may apply for access to certain content, Check [www.net2vu.com/content](http://www.net2vu.com/content) for details.

### 4) I can't see the Net2Vu startup screen or menu?

Make sure that the TV input is set to the port where the Net2Vu video cable is connected. Remove and insert power cable again.

### 5) How do I get the best signal from my remote?

Keep the Net2Vu POD in line with the remote for good reception of the remote signal.

### 6) Can I reset the Net2Vu POD?

To power cycle the POD press the red button on the remote for 8 seconds.

### 7) How do I switch from an HDMI video connection to an RCA (composite) connection?

After removing the HDMI cable connect the RCA cable in the A/V socket and power recycle by removing the power cable and inserting it again. The Net2Vu POD defaults to HDMI when HDMI cable is connected.

## Troubleshooting

1) No Audio/ Video output, please check if A/V cable is inserted fully. Remove power cable and insert again.

### 2) Could not connect to my wireless router?

The access point you are trying to connect to may have encryption activated, and requires a WEP / WPA key for systems to attach to the router. You will have to get the key from the person who set up your router.

### 3) How do I find my WEP / WPA Key?

The WEP / WPA key for your wireless network is defined within your wireless router or access point. If you have trouble finding it and it is not clear within the manual, then you might consider contacting the manufacturer for assistance.

4) Using DVI to HDMI converter, please connect composite cable for the Audio.

## TECHNICAL SUPPORT

Online: [www.Net2Vu.com/support](http://www.Net2Vu.com/support)

USA / Canada: 1(866) 978-5210

Caribbean: 1(246) 426-1162

Email: [support@net2vu.com](mailto:support@net2vu.com)

## How to Use the Net2Vu Qwerty Remote



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**Net2Vu**  
VIEW THE WORLD

## Easy Set Up Guide



[www.Net2Vu.com](http://www.Net2Vu.com)



## Easy Set Up Guide

Congratulations! With your new Net2Vu POD, you now have the power to view the world.....through the Internet!

Net2Vu POD (Front)



Net2Vu POD (back)



Power (+12V) Ethernet HDMI A/V Input USB Input USB Input

## Package Contents:



Net2Vu POD



HDMI Cable



Net2Vu Qwerty Remote with Battery (AAA x 3)



Wireless USB Device



Power Cable

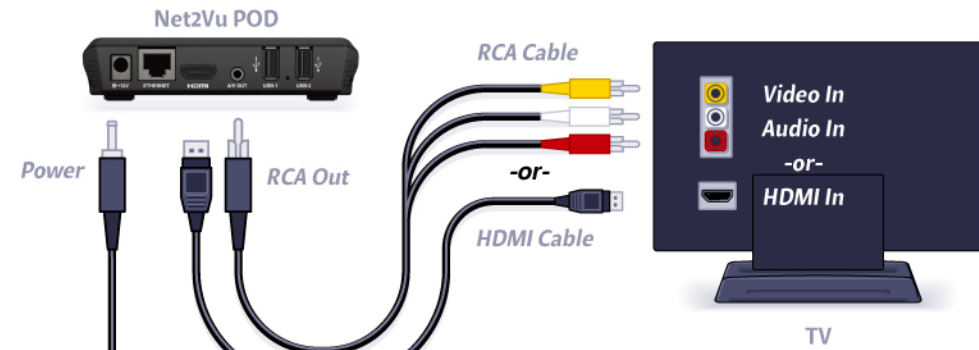


RCA Cable



Ethernet Cable

## Step 1: Connecting the Audio and Video (using the HDMI Cable -or- an RCA Cable)



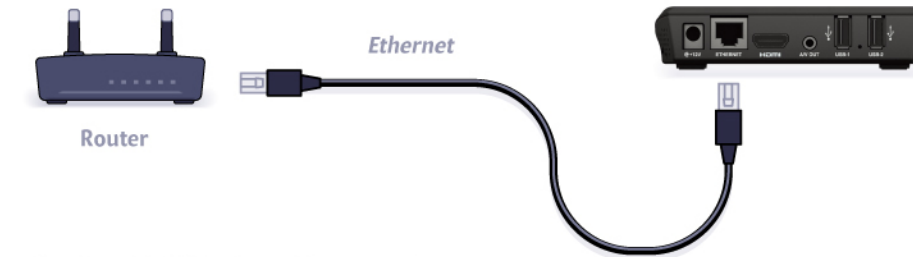
## Step 2: Connecting the Power (using the Power Cable)

CAUTION: THE POWER CONNECTION SHOULD BE MADE AFTER ALL OTHER CONNECTIONS



## Step 3: Connecting to the Router (using the Ethernet Cable or a wireless USB Device)

### Option A: Ethernet Cable Connection (using the Ethernet Cable)



### Option B: Wireless Connection

Please note: the Wireless USB Device may be inserted into either of the two USB ports available



Tip: to finish the wireless connection set up, select Settings, then Network from the Net2Vu Menu